# DIVYA GUPTA

#### MEERUT 250002 | 7599567780 | dgupta760@gmail.com

## Summary

Dynamic Business Consultant with extensive experience at Align Info Solutions Pvt. Ltd., specializing in ERP system implementation and user training. Proven track record in business process analysis and stakeholder collaboration, ensuring successful project outcomes. Adept at requirements gathering and system customization, driving efficiency and enhancing user satisfaction.

### Skills

Requirements Gathering & Documentation

Stakeholder Communication & Collaboration

Microsoft Office Suite—Excel, Word, and

System customisation and configuration

Recruitment, Sourcing.

**PowerPoint** 

- SAP ERP System Implementation (SAP, Oracle, Microsoft Dynamics)
- SAP MM (PO,PR,IV,Masters, STO, RFQ)
- Business Process Analysis
- Data Migration & Integration
- User Training & Support
- Project Management.

# Experience

#### **Business Consultant**

#### Align Info Solutions Pvt. Ltd.

- Analyzed business requirements and developed solutions using standard functionality or customizing features available in the SAP MM Module.
- Maintained master data, such as vendor, material and pricing information in SAP MM module.
- Configured various settings like plant parameters, material types and number ranges in order to meet client's specific needs within the SAP MM Module.
- Assisted in optimizing the existing SAP MM implementation based on best practices.

#### **Assistant Manager**

#### **SSI CABLES Private Limited**

- Created user manuals, training materials and job aids to ensure proper utilization of SAP MM applications by users.
- Analyzed current business processes and provided recommendations for streamlining operations through use of technology solutions.

#### **Transformation Manager**

#### **Core Integra Consulting Private Limited**

- Created training materials to ensure successful implementation of Sales, F&A , Purchase, CRM, ERP modules.
- Trained personnel in best practices for utilizing the company's enterprise resource planning solution.
- Provided guidance and assistance in developing business processes that could be automated using an enterprise resource planning system.
- Experienced with TCSiON ticketing platform.
- Assisted with troubleshooting problems associated with data migration into an SAP ERP platform.

#### **Assistant Manager**

#### Saru Silver Alloys Private Limited

- Conducted market research to identify new product opportunities and trends.
- Reviewed vendor performance metrics such as on-time delivery rate and quality control measures to ensure compliance with company standards.
- Perform full Procurement cycle to finish (Dispatch).
- Coordination with buyers throug emails

#### **Executive Assistant**

### Balaji Springs Private Limited

• Prepared reports, presentations, agendas, minutes, and other documents as needed by the executive staff.

#### 12/2024 to 04/2025

06/2025 to Current

Noida, India

#### Meerut, India

#### 03/2023 to 11/2024

#### New Delhi, India

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# Meerut, India

# 07/2022 to 03/2023

08/2021 to 07/2022

#### Meerut, India

- Facilitated communication between different departments within organization.
- Assisted in developing policies and procedures pertaining to office administration matters.
- Coordinated with internal departments on a regular basis to ensure efficient functioning of day-to-day operations.
- Well Verse with google workspace.

# **Education and Training**

MBA: HR/Finance	<b>01/2018</b>
DIMS	Meerut
BBA: Management	<b>12/2015</b>
DIMS	MEERUT

# Certifications

- SAP Certified Application Associate SAP MM S/4HANA
- Oracle ERP Cloud Implementation Essentials
- Microsoft Certified: Dynamics 365 Fundamentals

### **Projects**

ERP implementation for manufacturing client role: transformation manager

• Spearheaded the end-to-end implementation of SAP ERP, including requirements gathering, system configuration, and user training.

#### ERP integration for telecom client (international)

#### role: associate consultant

 Integrated Alignbooks ERP with existing POS systems, enhancing real-time inventory tracking and sales reporting