**Tej Pratap Singh**  
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### **Professional Summary**

SAP SuccessFactors Consultant with 2.5 years of experience in implementation, enhancement, and support of Recruiting Management (RCM) and initial configuration of Onboarding 2.0 (ONB 2.0). Strong in HR process alignment, global issue resolution, workflow testing, and documentation. Skilled in cross-functional collaboration and KBA creation; currently contributing to SAP Product Support.

### **Skills**

**SAP Modules:** SAP SF RCM, SAP SF ONB 2.0  
 **Tools:** Jenkins, Splunk  
 **Web Technologies:** HTML, CSS, JavaScript

### **Certifications and Awards**

* **Bravo Award – Q1 2024** – Recognized for SAP SF global support
* **SAP SF Recruiting Certified** – [View Credential](https://www.credly.com/badges/26e9d9ba-6e20-471f-b5ae-444f66d4be3f)
* **SAP SF ONB 2.0 Certified** – [View Credential](https://www.credly.com/badges/dc3abf45-8c0b-44f3-8806-7dfb88c39ec2)

### **Professional Experience**

**Consultant**  
 *Sitcon Consulting Services – Pune*  
 **Apr 2025 – Present**

* Delivering RCM support including incidents, enhancements, and configuration fixes
* Configuring requisition templates, route maps, offer letters, email templates, career sites, and reporting
* Managing recruit-to-hire data mapping and ONB 2.0 elements such as process variants and task lists, business rule
* Providing client-specific solutions aligned with HR business processes
* Collaborating cross-functionally to validate configurations and resolve issues

**Associate Software Engineer**  
 *Tech Mahindra – Pune*  
 **Dec 2022 – Apr 2025**

* Provided global SF RCM support via SAP Case, Expert Chat, and Schedule an Expert
* Resolved critical issues and supported functional and technical queries
* Managed recruiting templates, pipelines, permissions, route maps, and provisioning settings
* Maintained email templates and recruiting group configurations
* Delivered knowledge transfer sessions and created customer-facing KBAs

### **Education**

**B.Tech – Computer Science**  
 Chameli Devi Group of Institutions, Indore (2018–2022)

**HSC – 12th Standard**  
 Shivaji Shiksha Niketan Inter College, Etawah (2017–2018)

**SSC – 10th Standard**  
 Shivaji Shiksha Niketan Inter College, Etawah (2015–2016)