

VAIBHAV CHAUDHARY

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PROFESSIONAL SUMMARY

Strategic and results-oriented Business Analyst and Product Owner with 6+ years of experience driving digital transformation, user story development, business case formulation, and vendor management for global clients. Adept at translating complex business needs into functional requirements, delivering measurable improvements in data processing, dashboard creation, stakeholder alignment, and regulatory compliance. Proven leadership in cross-functional teams, Agile environments, and large-scale data automation projects with measurable impact across performance KPIs and user experience.

CORE SKILLS

Business & Product Management - Business Analysis, Product Ownership, Business Case Development, Feature Prioritization, Strategic Planning, Risk Management, Change Management

Agile & Delivery Frameworks - Agile Methodologies, User Story Development, Sprint Planning, JIRA, Confluence, UAT (User Acceptance Testing), Rally, Scrum

Data & Analytics - SQL, Power BI, Dashboard Creation, Automated Reporting, Data Analytics, Process Improvement, Hive, ETL

Stakeholder & Communication - Stakeholder Management, Vendor Management, Presentation Skills, Communication, Negotiation Skills

Research & Strategy - Market Research, Competitive Analysis, Analytical Thinking, Time Management

PROFESSIONAL EXPERIENCE

Sr. Business Analyst / Product Owner

Infosys Ltd. | American Express (Client Project), Gurugram | 2022 – Present

- Own the product roadmap and lead user story development for regulatory compliance features across global platforms.
- Oversee vendor management to ensure alignment with business SLAs and regulatory standards.
- Coordinate business case development to justify technical investment and support project funding decisions.
- Lead a cross-functional team of 7 developers and analysts. Report directly to the Product Director.
- Drive Agile ceremonies: backlog grooming, sprint planning, retrospectives, and stakeholder demos.
- Develop Power BI dashboards for 10,000+ global users, reducing report turnaround time by 50%.
- Implement automated reporting workflows, increasing analyst workload capacity by 40%.

- Conduct UAT sessions with business teams to validate system functionality and compliance adherence.

Business Analyst

Infosys Ltd. | Capital Group (Client Project), Pune | 2018 – 2021

- Facilitated requirements gathering workshops with stakeholders and defined technical specifications for investment data pipelines.
- Executed business case development across high-budget financial initiatives with impact on 5+ product lines.
- Collaborated with QA and engineering to deliver defect-free data solutions using Excel and SQL-based tools.
- Built self-service Power BI dashboards that decreased manual reporting by 25 hours/month.
- Presented insights and KPIs to senior executives and non-technical teams, simplifying technical jargon into clear business value.
- Applied analytical thinking to detect and resolve data discrepancies, reducing downstream errors by 40%.
- Contributed to competitive analysis and strategic planning to enhance business forecasting.

KEY ACHIEVEMENTS

- Promoted four times within 5 years due to exceptional leadership and delivery impact.
- Modernized legacy data pipelines to handle 10x volume with a 60% reduction in runtime.
- Automated compliance reporting systems, ensuring 100% on-time submission with zero errors across 11 regions.
- Developed customer journey mapping and stakeholder dashboards that improved engagement by 30%.

EDUCATION

- **B.Tech in Computer Science and Engineering** – Lovely Professional University, Jalandhar | 2014 – 2018
- **Higher Secondary** – New Lancers Convent, Bulandshahr | 2013 – 2014
- **Secondary School** – New Lancers Convent, Bulandshahr | 2011 – 2012

CERTIFICATIONS

- **Certified Business Analyst** – Stakeholder Engagement, Requirement Elicitation, Modeling
- **Microsoft Power BI** – Advanced Data Modeling, Visualization & DAX
- **Microsoft Excel** – PivotTables, Dashboards, VBA, and Automation