SHUBHAM NAGARE

E-mail: shubnagare@gmail.com
Phone: (+91) 9920164224
Last Company: Cognizant Pvt Ltd
Current Role: SAP SD Consultant
Current Location: Mumbai, Maharashtra

SUMMARY :

- ❑ **B.E.(Computer Engineering)** with total **2.4 years** of experience as a SAP SD consultant
- ❑ I pursue challenging opportunities where I can altogether utilize my skills for the success of an organization.

INTRODUCTION:

I am having a strong **2.4** years of experience as a SAP SD consultant with Cognizant Pvt Ltd. I am having Excellent skills of functional consulting knowledge in **SAP SD (Sales and Distribution)** where I worked in **AMS support & Rollout Project**. I am skilled in qualitative documentation of functional & technical specification, Configurations, outstanding trouble shooting skills, experienced in Rollout entire phase, key user training, preparing test cases and UAT process, can work independently and as an efficient team member, very good in building relationship with client.

PROFESSIONAL EXPERIENCE:

Cognizant Pvt Ltd, Mumbai   **Dec 2021 – April 2024**
Role: Programmer Analyst (SAP SD Consultant)

Client: Moog INC
Description: Moog Inc. is a worldwide designer, manufacturer, and integrator of precision control components and systems. It is an American-based designer and manufacturer of electric, electro-hydraulic and hydraulic motion, controls, and systems for applications in aerospace, defense, industrial and medical devices.

AMS Project Responsibilities:
- Handled the SAP SD AMS Project for production support.
- Analyzing the problem to provide solutions to the SAP error's and incidents related to SD.
- Resolution of Tickets using P2 & P3 as per SLA.
- Analyzing the incident tickets and providing permanent solutions.
- Good Hands-on to the Service now Ticketing Tool.
- Work on smart forms, reports, and routines with ABAP team.
- Keeping Track of weekly, monthly, Quarterly and Yearly teamwork report/activities.
- Was the first level of contact while coordinating with the business users.
- Coordinating with the user for UAT & closing the ticket with proper comments.

Rollout project responsibilities:
- ❑ Conducting Workshops to gather the business requirement by meeting the business users.
- ❑ Identifying the Gaps and preparing the business process
- ❑ Configured all the necessary SD related configuration for the key user training.
- ❑ FDS was prepared for the ABAP changes & completed SIT & regression Testing Phase.
- ❑ UAT was done by the user and Cut over activity was performed for Go Live.
- ❑ Helped the Key user in the Hypercare.

- ❖ Focus Areas in my Job Role:
  - • Entire OTC process
  - • SD Master Data
  - • ATP & Product Availability Check, etc.
  - • Routes
  - • Pricing
  - • Delivery and Billing
  - • Quotation and Enquiry process
  - • Third Party Sales Process
  - • Intercompany Process
  - • Debit/Credit Memo

AWARDS/ ACHIEVEMENT:

- ❑ Appreciation from client for solving the critical issue in very less time – **June 2023**
- ❑ Received **"Employee of the Month"** because I got most appreciation from the client - **May 2022**
- ❑ **Event organizer** for College Events like "Tug of War" & "Treasure Hunt"

ACADEMIC CREDENTIALS:

B.E.(Computer Engineering), 7.38 CGPA   **2017 - 2020**
RAIT, Navi Mumbai

Diploma in Computer Engineering, 73.24%   **2014 - 2017**
VES Polytechnic, Mumbai

SSC, Maharashtra State Board, 88.00%   **2013 - 2014**
Model English High School, Mumbai

PERSONAL INFORMATION:

Date of Birth   :   22nd July 1998
Marital Status   :   Single
Language   :   English, Marathi, Hindi.
Father's Name   :   Mr. Shantaram Nagare
City   :   Kalyan (East) - 421306
Passport No   :   V2792596

I hereby declare that all the above information given by me is true of my best knowledge.

Place: Mumbai

Shubham Nagare