**Certified Success Factors Consultant **

***Jaya Krishna Mobile: +91 6309244864 (India)***

***Location:*** *Hyderabad* ***Email-id*: jayakrishna89.uk@gmail.com**

**SUMMARY:**

Overall experience 7+ Years with over 6+ Years as Success Factors Certified Consultant in Recruitment Management (RCM) and experienced in Recruiting Marketing (RMK .Experienced in working with diverse projects and successfully handled Implementation and Support Projects as Team Player and Independent. Interested to work with diverse clients and willing to take up the challenges and learn from the same.

**Professional IT Experience:**

* Working as Consultant in Altura Consulting Pvt. Ltd. From Dec 11th

2023 To July 3rd 2025. ( Servicing notice period ).

* Worked as Consultant in Lytcone Technologies Private Limited from Oct 19th 2022 to 8th Dec 2023.
* Worked as B2 Consultant in Capgemini Technology Services India Limited from August 23rd 2021- Oct 17 2022.
* Worked as Associate consultant in Novitas Technologies from Feb 2018 - Aug 19 2021.

**Experience Overview:**

* Project Implementation, Rollouts, Upgradation, Support.
* Implementation of system change requests and releases.
* Perform Root cause analysis & Impact assessments.
* Document day to day tasks and related processes to prepare a knowledge base of support activities.
* Cutover activities and Hyper care support
* Incidents, Problems & Service request resolution adhering to SLA.
* Build up required knowledge in assigned areas by maintaining knowledge repository and provide trainings to associates whenever needed.
* On time & High-quality Delivery, Co-ordinate and communicate with client / business users as and when required.

**Technical Skills:**

* Success Factors RCM & RMK
* MS Word
* MS PowerPoint
* MS Excel
* MS Outlook

**CERTIFICATIONS:**

* SAP Success Factors RCM certified

**Education:**

* Completed Bachelor of Commercefrom Sri Venkateswara University.

**PROFESSIONAL SAP EXPERIENCE**

**Client: JOSLOC**

**Role: Consultant**

**Modules: RCM**

**Project 5: Implementation**

**Key Responsibilities:**

* End to end implementation for RCM.
* Handling Enhancements, upgrades. Proposing new enhancements for business.
* Integrating complete cycle SAP ECC>RCM->RMK->ONB. From Requisition creation till hiring.
* Mapping the fields from RCM to Onboarding. Designing Onboarding Panels, workflows, advanced conditions.
* Email triggers and notification configuration.
* Configuring the provisioning setup.
* Gathering the requirement from business through workbooks and Project Plan for RCM.
* Communicating with Client leadership on regular basis on projects updates.

**Client: IAG**

**Role: Consultant**

**Modules: RCM**

**Project 4: Support**

**Key Responsibilities:**

* Primarily responsible for Handling tickets and application support to the end users.
* Flexibly working on “Service Now” ticketing tool to meet the SLA’s.
* Handling P1, P2, P3 and P4 tickets, related to RCM.
* Connect with the customer to diagnose, analyses and solve the issue.
* Updating myself from Self learning portals like Learning Hub and SAP JAM.

**Client: Marlabs**

**Role: Consultant**

**Modules: RCM and RMK**

**Project 3: Implementation and Support**

**Key Responsibilities:**

* Configuring JRDM, CPT, CDM and Offer templates for multiple processes.
* Mapping the fields from RCM to Onboarding. Designing Onboarding Panels, workflows, advanced conditions.
* Email triggers and notification configuration.
* Integrating complete cycle SAP ECC>RCM->RMK->ONB. From Requisition creation till hiring.
* Worked on Candidate Relationship Management, Job Boards and agency setup.
* Providing the customized workarounds which fits the business requirements.
* End user documents, Test cases, Deployment plans, Go-Live support.
* Managing Incidents, KPIs, meeting deadlines, monitoring the daily activities
* Gathering the requirement from business through workbooks and Project Plan for RCM
* Communicating with Client leadership on regular basis on projects updates
* Handling Enhancements, upgrades. Proposing new enhancements for business
* Providing the customized workarounds which fits the business requirements.
* End user documents, Test cases, Deployment plans, Go-Live support.
* Supported on RMK career site.

**Client: Vodafone
 Role Consultant
 Module: Recruitment Management and RMK
 Project 2: Support**

**Key Responsibilities:**

* Flexibly working on “Service Now” ticketing tool to meet the SLA’s.
* Handling P1, P2, P3 and P4 tickets, related to RCM.
* Mapping the fields from RCM to Onboarding. Designing Onboarding Panels, workflows, advanced conditions.
* Email triggers and notification configuration.
* Integrating complete cycle SAP ECC>RCM->RMK->ONB. From Requisition creation till hiring.
* Worked on Candidate Relationship Management, Job Boards and agency setup.
* Providing the customized workarounds, which fits the business requirements.
* Integrating Recruiting marketing with Recruiting Management
* Configuring the provisioning setup, configuring the Career Site Builder.
* Standard Career site

**Client: TETCO
Role Consultant
Modules: Recruitment Management (RCM)
Project 1: Implementation and Support**

**Key Responsibilities:**

* End to end implementation for RCM & RMK for the TETCO
* Gathering the requirement from business through workbooks and Project Plan for RCM and ONB 1.0
* Initial setup of RCM and creating JRDM, CPT, CDM and Offer templates
* Integrating complete cycle EC->RCM->ONB->EC. From Requisition creation till hiring.
* Integrating Onboarding with RCM and EC
* Creating PDFs and Notifications for various steps in Onboarding 1.0
* Providing demo in RCM for business

**Technology: HR**

**Role: HR Executive**

**Duration: Feb/2018 to April 2019**

**Key Responsibilities:**

* Designed and developed HCM workflows like Travel, E-Separation, PMS and Time workflows
* Search Resume from Job Portal (Naukri.com), References & internal resources.
* Screening of Resume, Initial Discussion with candidates, and Scheduling interview with
* Line manager.
* Hiring Approvals from Management, Roll out offer/Appointment Letters.
* Documentation of Joining format and Completing Personal File with original certificate
* Education, Id Proof and Experience.
* Bank Account opening procedures for all employees.
* Responsible for Induction Manual & coordinating for Induction, Joining kit.
* Exit Formalities, Track record of Exit interview and issuance of Relieving and Recovery
* Letter.
* Attendance Data through Biometric attendance software, maintaining employees
* Attendance leaves etc. Leave inputs, LWP, OT etc.
* Responsible for travel expenses statement for all divisions.