AYUSH TOMAR

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Career Summary

- Worked for 3 years as an Analyst in the IT industry for a US client on product enhancement and digital transformation
- Expertise in Business Analysis, Product development, Requirement analysis, Client management, and Data analysis
- Achieved fast-track promotion to Software engineer role in 12 months, on my supervisor's recommendation
- **Skills**: COBOL, SQL, Excel, TeamCity, MS-SSIS, MS-SSMS, Visual Studio, Jira, Agile (Scrum) | **Lean Six Sigma Green Belt**

Professional Experience (Cognizant)	3 years 1 month
Software Engineer	**Jan'23-Jan'24**

- **Improved** task delivery time by **20%,** proactively identifying issues and interacting with clients to address their queries
- **Increased customer acquisition** and data-driven decisions by **30%** through Agile team mentorship and KPI monitoring
- Enabled the client secure **$1 Mn profit**, **analyzing** large policyholder data set on SQL to effect targeted policy adjustment
- **Executed on-time delivery** of backlog items, coordinating with **10 members** to resolve critical issues in production Db
- **Led requirement gathering sessions** with stakeholders to define business needs and convert them into functional needs
- **Collaborated** with **5+ cross-functional teams** to align business goals with technical deliverables, ensuring timely delivery
- Introduced **automation scripts** for Db refresh to reduce the commission time by **30%,** got appreciation from manager
- Launched a new platform to automate the payment process for NACHA files, reducing the **reconciliation effort by 50%**
- **Automated** batch schedules for ACH and wire processing of payment, **reducing** turnaround time for **failure by 12%**

Junior Software Engineer	**Nov'21– Dec'22**

- **Revamped** hard-coded modules to accommodate new business requirements, reducing the number of defects by **15%**
- **Upgraded** the insured records in the Db system every sprint as per requirement, limiting the **effort variance within 3%**
- Achieved **zero-defect leakage**, developing Unit test cases and scenarios to meet all Business and Functional requirement
- **Raised and tracked 500+** project tickets required on ServiceNow to enhance issue resolution and workflow efficiency
- **Optimized** financial reporting efficiency by **30%**, leading to faster and more accurate report generation for the business
- **Facilitated** KT sessions on module updates, enabling client associates to know about new changes made as per request

Programmer Analyst Trainee	**Nov'20-Oct'21**

- **Migrated** 14 products to enhance code with **~100% accuracy**, improving premium calculations and policy generation
- **Documented** code logic for seamless cloud migration in a **digital transformation project**, ensuring smooth operations
- **Contributed** to sprint planning, review, and grooming session, providing valuable insights to drive **product improvement**
- **Generated and validated** XML files using **SSIS packages**, ensuring accurate XML tags for PDF policy document generation

Educational Qualifications

Course	Institute	Year	CGPA
MBA, Global Supply Chain Management	IIM Udaipur	2024-25	3.02/4
B.Tech. in Electrical Engineering	GCET, Greater Noida	2016-20	7.09/10

Industry Project

- Successfully completed an industry project for TajSATS to **assess vendor suitability for procuring ready-to-eat frozen meals and raw food materials**. Responsibilities included identifying potential suppliers, coordinating vendor assessment meetings with TajSATS, and ensuring compliance with quality and operational standards

Academic Project

- **Led a project applying advanced analytics** with R programming and forecasting techniques to optimize coffee shop sales using **MLR and SARIMA**
- Designed a **dynamic pricing** model of train tickets using VBA macros to optimize ticket fares based on various factors
- **Conducted a structural audit** at the Hotel, recommending improvements in labor division, coordination, hierarchy, and HR policies to enhance employee engagement

Certifications

- Lean Six Sigma Green Belt Certification by KPMG,2024
- Introduction to R Programming for Data Science by Coursera, 2024

Extra-Curriculars

- Enjoy playing badminton and aquascaping, demonstrating my passion for active pursuits and creative hobbies