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**Dharani Priya**

**IBM as SF Consultant from Jan 2022 {present}**

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**Certified SAP Success Factors EC Consultant**

**Professional Summary:**

Experienced SAP SuccessFactors Consultant with 3.4 years of expertise in Employee Central and . Skilled in full project life-cycle support, including implementation and ongoing support for Employee Central.

Proficient in configuring key SuccessFactors modules such as Foundation Objects, MDF Objects, Picklists, Workflows, RBP permissions. Strong hands-on experience in custom field creation, UDF imports, and goal integration with Employee Central for HR functionalities. Adept at utilizing ticketing tool (ServiceNow) for issue tracking and resolution.

**Core Competencies:**

- Employee Central (EC): Creation and configuration of Foundation Objects and MDF Objects, Associations and mapping.
- Home-Page Configuration: Creation of new sections and tiles.
- Workflows & Business Rules: Configuration and customization.
- Picklist Management: Creation, assignment, and integration.
- User Data File (UDF) Import and Custom MDF Objects/Portlets with RBP permissions
- Ticketing Tools: ServiceNow for issue tracking and support.
- Customer Process Understanding: Strong skills in business process analysis, customization, and end-user training

**Key Achievements:**

- Played a pivotal role in the successful implementation of Employee Central, ensuring seamless integration of HR processes
- creating, tracking, and aligning employee data within Employee Central .

**Professional Experience:**

- IBM | SF Consultant | Jan2022 to till now.

**SF Project Experience — Details**

<b>Customer</b>	<b>Yorkshire Water</b>
<b>Project</b>	<b>WSEN - Derbyshire - W</b>
<b>Project Description</b>	<b>implementation &amp; Support</b>
<b>Role</b>	<b>SAP SF Associate Consultant</b>

**Roles and Responsibilities:**

- Involved in End-to-End Implementation of project.
- Involving the status calls and weekly cadence calls
- Attending the client calls and updating to status report to my lead consultant on time.
- Understanding and analyzing of Business requirements and process of client.
- Setting up Provisioning Account and Language packs.
- Hands on Experience in configuration of XML Data Models (CDM, CSDM, SDM & CSDM).
- Configured MDF Objects & Foundation Objects.
- Worked on Events Reasons and Workflows and Business rules.
- Involved in Imports/Exports of Foundation data, MDF Foundation and employee data.
- Worked on Role Based Permissions as require by the client.
- Prepared the user Manuals and Test Scripts.
- Involved in production cut over activities, Go- live.
- Troubleshooting daily tickets related to EC module.
- Worked on the Tickets and adhered to SLA's to close the tickets.
- Coordinate with end-user and SAP team for solving the tickets.
- Adhering to the predefined process of queues and resolving tickets based on priority levels.
- Solved the time related Issues.

<b>Customer</b>	<b>Torry Harris Business Solutions</b>
<b>Project</b>	<b>THBS - Sales &amp; Operations</b>
<b>Project Description</b>	<b>Implementation</b>
<b>Role</b>	<b>Associate Consultant</b>

#### **Roles and Responsibilities:**

- Involved in the full lifecycle of the Employee Central implementation.
- Understanding and analyzing of Business requirements and process of client.
- Setting up Provisioning Account and Language packs.
- Configured data models such as Corporate, CSF Corporate data model, Succession data model and CSF Succession Data model.
- Configured Custom MDF Objects & Foundation Objects.
- Configuration of Picklist and added required values in it.
- Worked on Events Reasons and Workflows and Business rules.
- Involved in Imported/Exported employee data, user data and foundation data.
- Involved in Role Based Permissions & various alerts as require by the client.
- Involved in production cut over activities, Go- live.
- Involved in the End user Manual preparation and training part.
- Providing the status reports to lead consultant on time.

<b>Customer</b>	<b>UK's water company</b>
<b>Project</b>	<b>UKSA - SL</b>
<b>Project Description</b>	<b>support</b>
<b>Role</b>	<b>SAP SF Trainee Consultant</b>

#### **Roles and Responsibilities:**

- Resolving the Incidents related to EC module.
- Troubleshooting daily tickets related to EC module.
- Worked on the Tickets and adhered to SLA's to close the tickets.
- Maintaining of MDF Objects and foundation objects

- Maintained XML files like corporate data model, succession data model, country specific corporate data model, and Succession and country specific succession data models.
- Maintained associations for Foundation objects.
- Maintained various Event reasons as per client requirement
- Maintained the Permissions and Alerts.
- Resolving the End user queries for various transactions.

**Education Qualification:**

- Bachelor of Science from Sri Venkateshwara university (SVU), Tirupati, Andhra Pradesh from 2018-2021

Yours Sincerely,  
Dharani Priya