

RAHUL GOYAL

TECHNOLOGY LEAD,
EASSAP

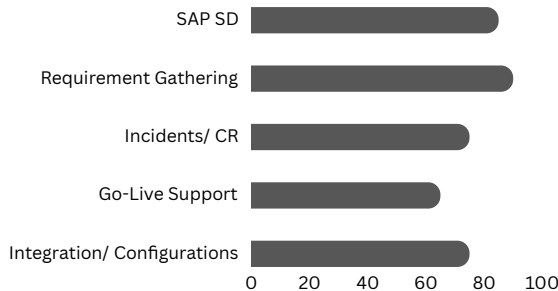
SKILL/ TOOLS

SAP SD
SAP S4 HANA
SAP FIORI
Charm, SolDoc and HPQC Testing
JIRA Tool
PANAYA Tool
Service Now Tool

CERTIFICATIONS

- S4 HANA Sales C_TS462_2020 (External)
- S4 HANA Sales C_TS460_2020 (External)
- Internal Certifications and nominations

CORE COMPONENTS



EDUCATION

GRADUATION - B.Tech(Computer Science)

AKGEC, Ghaziabad

2016-2020
Grade - 76.2%

HIGHER SECONDARY EDUCATION

BOARD - CBSE

Year of Passing - 2016
Grade - 92.4%

SECONDARY EDUCATION

BOARD - CBSE

Year of Passing - 2014
Grade - 10 CGPA

PROFESSIONAL SUMMARY

Having a total of 4.3 years experience working as a core SD consultant with proficiency in all implementation phases, from requirement gathering and analysis to GO-Live and post support. Worked on support project. Has handled multiple roll outs and delivered a mini-project with me being the only key functional SAP SD resource. Experienced in the areas of Analysis, Configuration, Implementation, Enhancement, Testing and Production support.

AREA OF EXPERTISE

- Prepared **Business Blue Print**: Organizational structure, Master data, Key Data Structure, Business processes (**AS-IS, TO-BE**), **Gap-up analysis**.
- **Configured and customized sales business processes** according to business requirements and got **approved by process owners**.
- Analyzed Gap, **Enhanced the system with ABAP consultant** and developed the solution.
- Worked on **FS creations and enhancements** to meet the customer requirements related to **WRICEF**.
- Conducted **Functional Unit testing, System Integration Testing and User Acceptance Testing**.
- Provided **SAP Functional training to the super users** and end users as a part of project deliverable

WORK EXPERIENCE

Infosys Ltd. Nov'2020-Present

Current Work Level : L2 DevOps Team

Current Role: Technology Lead Jan'2025-Present

Responsibilities

- Expertise in **Order-to-Cash, Third-Party, and Intercompany processes**; skilled in **SD-MM and SD-FI integrations**.
- Gathered **business requirements**, conducted **gap analysis**, and implemented **tailored solutions** for diverse projects.
- Proficient in **WRICEF objects, IDOC monitoring, EDI setups, pricing configuration**, and **output determination**.
- Supported **Go-Live projects**, resolved **complex tickets**, mentored **L1 teams**, and ensured smooth KT sessions.
- Knowledgeable in **SAP HANA, BRF+, FIORI apps**.
- Collaborated with the **BI team on BW reports**
- Performed testing (Regression, FUT, SIT, UAT) using tools like HP ALM and JIRA.
- **Scheduled and managed batch jobs**, maintained **SO10 text**, utilized **Smart Forms**
- Designed **organizational structures and configurations for sales, billing, and delivery processes** based on business needs.
- Analyzed and resolved customer incidents via Service Now and similar integrated ticketing tools.
- Actively contributed to **pricing determination processes**
- Received **appreciation from managers and stakeholders** for consistently delivering prompt and effective solutions.
- **Led SAP SD efforts** as the **sole key resource** in a **large-scale mini project**, **managing stakeholder reporting, progress updates**, and ensuring **timely completion**, to meet project goals and go-live along with hyper care support