

Tej Pratap Singh

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EDUCATION

CHAMELI DEVI GROUP OF INSTITUTIONS

B.TECH IN COMPUTER SCIENCE
2018-2022 | Indore, M.P

SHIVAJI SHIKHA NIKETAN INTER COLLEGE

HIGHER SECONDARY CERTIFICATE
Board of High School Intermediate Education, U.P
2017-2018 | Etawah, U.P

SHIVAJI SHIKHA NIKETAN INTER COLLEGE

SECONDARY SCHOOL CERTIFICATE
Board of High School Intermediate Education, U.P
2015-16 | Etawah, U.P

LINK

LinkedIn:// [Tej Pratap Singh](#)

SKILLS

SAP SF RCM • SAP SF ONB 2.0 •
HTML • Python • CSS,JS •
Cyber Security Basics HTML • CSS •
Javascript • Jenkins
Splunk • Service-Now

TRAINING

Python • Web-Development •
Testing • Data Structure • SQL • Java •
SAP Recruiting Management

ACHEIVEMENTS

2024	Award for Q1,24	Received Bravo Award for extra ordinary performance
2024	Certification	SAP SF Recruiting Certified Link
2024	Certification	SAP SF ONB 2.0 Certified Link
2016	2 th /16	Inter-State Cricket Tournament (Zonal)

EXPERIENCE

TECH MAHINDRA SAP SF RCM | ASSOCIATE SOFTWARE ENGINEER

Decemeber 2022 – Present | Pune, India

- Supported global customers by resolving recruiting module inquiries via tickets and SAP Expert Chat in the role of SAP SuccessFactors consultant.
- Managed and resolved various levels of priority incidents, coordinated calls, and handled complaints professionally.
- Solver who effectively develops solutions that reflect company characteristics and accurately resolve a client's concern. Solved 900+ Technical Issues
- Provide functional and technical training to new hires
- Working on High Medium priority incidents raised by customers, scheduling calls handling customer complaints with empathy and composure
- supporting global customers on Recruiting module query/issues they raise through various channels such as tickets, SAP Expert Chat

PROJECT

SUCCESSFACTORS RECRUITING MANAGEMENT | SUPPORT CONSULTANT

December 2022 - Present | Pune, India

- Working with SAP Client and supporting global customer for Recruitment queries
- Strong configuration skills around core functionality of recruiting like requisition templates, interview process, offer letter, talent pipeline, Integration centre, Upgrade centre, Provisioning, RBPs, manage pending Hires, recruit to hire, Message centre, Manage templates, BGV (first advantage), Docu-sign, CP to EP configuration, Process variant and workflow management
- Well versed in available standard reports of recruiting module
- Localized recruiting process knowledge around global customers
- Actively participate in Release testing and create own KBA (Knowledge base article)
- Data template preparation (candidate profile, Job application, job requisition) transformation, validation, data load, template upload, Monitor jobs, check tools, custom reportable
- Developing and testing detailed functional and technical design of business solution component
- Driving test planning and execution break fix, enhancements, and problem management delivery