DINESH CHAURASIA

SAP SD CONSULTANT

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Delhi, India

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PROFESSIONAL SUMMARY

Experienced SAP SD Consultant with 3+ years of expertise in managing and optimizing the Order-to-Cash (OTC) process. Skilled in configuring and implementing SAP SD modules to streamline business processes, improve efficiency, and enhance customer satisfaction. My technical skills include SAP MM, SAP SD, HANA, JIRA and Service Now.

EDUCATION

MANIPAL UNIVERSITY JAIPUR
MASTER OF COMPUTER APPLICATION

2020- 2022

UNIVERSITY OF PETROLEUM AND ENERGY STUDIES
BACHELOR OF COMPUTER APPLICATION
2017 - 2020

INTERMEDIATE 2016 - 2017

HIGH SCHOOL 2014 - 2015

SHIKSHA BHARTI PUBLIC SCHOOL

SKILLS

- SAP Sales And Distribution
- ECC/ S4 Hana
- Service Now
- JIRA
- OTC Process
- MYSQL

LANGUAGES

- English
- Hindi

WORK EXPERIENCE

- **ANALYST - WIPRO/GURGAON**   **2022-NOW**

  Master Data for Customer, Material, Customer-Mat Info Record and Condition Record.

  Configuring determination rules like shipping points, item category, Schedule line, Pricing, Picking/Storage location, Route Determination.

  Knowledge on document types like Sales Order, Delivery and Billing Documents.

  Designing, Defining and assigning organization structure in customization.

  Expert in Basic Functions like Material Determination, Account Determination, Output Determination, Free Goods, Listing and Exclusion.

  Knowledge of Special business process like Consignment Sales Process, Third party, Intercompany Sales process.

PROJECT EXPERIENCE

Worked with one of the premium beverages and food-based company in America

Offshore Functional IT Team member and functional SAP SD Consultant.

Customized SAP SD functionalities, including pricing, billing, credit management, and order processing, to meet client-specific requirements.

Collaborated with cross-functional teams to integrate SAP SD with other modules such as MM and FI for seamless operations.

Worked closely with the technical team to develop and implement enhancements and custom reports.

Routing incident to another team on JIRA ticketing tool.