

**Professional Summary**

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- ✚ Having **3.8+ Years** of experience in ERP as **SAP SD** consultant.
- ✚ Worked on 1 Implementations, 2 Support projects.
- ✚ Extensive experience in configuration and Supporting Projects of SD module .
- ✚ Hands-on experience in integration with SAP MM, FI modules and Service Now, ticketing tools.
- ✚ Working Experience on S4 HANA areas such as FSCM, FIORI APPS, Settlement Management.
- ✚ Design, BP Roles, Grouping, Number ranges and master data synchronization configuration.
- ✚ LTMC uploading Tool in S4HANA.
- ✚ Having knowledge on Delta changes in S4HANA.
- ✚ Customer Vender converted in BP (Business Partner ).
- ✚ Extensive experience with analysis, design, development, customizations and implementation.
- ✚ Experience involves Implementation, Production Support, Development.
- ✚ Proficient in analyzing and translating business requirements to Functional requirements.
- ✚ Handling IDOCS, Background jobs.
- ✚ Good understanding of the RICEF deliverables
- ✚ Detail oriented, quick learner, good listener with strong problem-solving skills.

**KEY SKILLS**

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|--------------------------|--|
| ✚ S4 Hana                | <b>Pricing in Hana</b>                   |
| ✚ Enterprise Structure   | <b>Unit Testing, Integration Testing</b> |
| ✚ Business Process       | <b>BRF+ Rules</b>                        |
| ✚ Master Data            | <b>Batch Management</b>                  |
| ✚ Sales Order Processing | <b>Settlement Management</b>             |
| ✚ FSCM & FIORI APPS      |  |

**TECHNICAL SKILLS**

- ✚ SAP R/3,
- ✚ ALE IDOC
- ✚ RICEF
- ✚ SERVICE NOW
- ✚ BATCH JOBS

**Employment History**

- **Aatral Technologies India Pvt. July 2021 – Till Now**

**PROFESSIONAL EXPERIENCE:****PROJECT #3**

❖ Client	: Jindal steel
❖ Type of Project	: Support
❖ Duration	: Dec 2023 – Till Now
❖ Environment	: S4 HANA

**Support : Role and Responsibility**

- ✚ Assisting users in all aspects of SAP SD functionality.
- ✚ Attended Tickets ranging severity level from 2 to 4.
- ✚ Provide resolutions to the issues on run-time errors based on severity of issues.
- ✚ Handling the day-to-day issues of the user and , if required speak with user to understand the problem better.
- ✚ Resolving user specific requirements and production issues and preparing functional specifications as per the business requirements .
- ✚ Developed new custom reports and working on the standard report .
- ✚ Monitoring the IDOC's and background jobs. Analyzing different error status of IDOCs, edit IDOCs if data missing and recycle. Analyzing background job fails and carryout analysis with ABAPers and take action accordingly.
- ✚ Interacting with ABAP team to explain the functional flow and business logic for the enhancements.
- ✚ Working closely with customers, internal team members and various stakeholders to analyses.
- ✚ Maintained proper documentation for the configuration changes.
- ✚ Track and Test business scenarios and track the changes for reference.
- ✚ Resolving tickets and taking appropriate action based on priority of queries raised by client and end users within the stipulated SLA guidelines.

**PROJECT #2**

❖ Client	: Paramount Textile Mills (P) Ltd
❖ Type of Project	: Implementation
❖ Duration	: July 2022 – Nov 2023
❖ Environment	: S4 HANA

**Roles and responsibilities:**

- ✚ Configuration of Sales Document types, Item Categories, Schedule Line Categories and Sales Return documents as per the requirement
- ✚ Configuration of Pricing procedures and related functionalities- pricing routines, Account determinations
- ✚ Configuration of Automatic Credit Management.

- ✚ Configuration of Availability check at sales order level
- ✚ Configured material determination, material listing/exclusion, Item proposal
- ✚ Configured special process like third party sales, STO, Rebate processing, Make to Order.
- ✚ Prepared functional specifications for all sales related enhancements and reports
- ✚ Prepared test cases for functional and integration tests, and documented test results.
- ✚ Master data and legacy data transfer in to the production system using LSMW
- ✚ Involved in Post Go-Live support activities.
- ✚ Prepared user manuals and provided end user training
- ✚ Interacting with end user (if required) through phones/emails for resolving the tickets based on severity levels.
- ✚ Training for end users on SAP functionalities and navigation.
- ✚ Prepared functional specifications for developing the Z Reports and output types.

### **PROJECT #1**

- ❖ Client : Uno Minda Limited
- ❖ Type of Project : Support
- ❖ Duration : July 2021 – Jun 2022
- ❖ Environment : ECC

### **Roles & Responsibility**

- ✚ Handling daily routine tickets, which were raised by end users, which obstruct their BAU – Business As Usual process.
- ✚ Used SERVICE NOW tool to monitor the client requests for incidents and change orders.
- ✚ Solving issues in Order to Cash, proactively discuss critical issues with seniors for timely resolution as per SLA.
- ✚ Identifying critical issues and maintaining documents on root cause analysis.
- ✚ Monitoring the IDOC's and background jobs,
- ✚ Handling of Critical, high- and low-level incidents as per SLA.
- ✚ Monitoring and analyzing daily, weekly & monthly Batch jobs.
- ✚ Track and Test business scenarios and track the changes for reference.
- ✚ Resolving tickets and taking appropriate action based on priority of queries raised by client and end users within the stipulated SLA guidelines

### **Educational Qualifications**

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- ✚ **Bachelor of Commerce** from S.D.H.R Degree college. Tirupati in the year of 2020.