

LOKESH

Technology Analyst

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SUMMARY

Experienced as SAP SD consultant with 3+ years of work experience. Presently working in Infosys limited, with excellent reputation for resolving problems, improving customer satisfaction, and driving overall operational improvements. Consistently saved costs while increasing profits. To succeed in an environment of growth and excellence which provides me job satisfaction and self-development and help me achieve personal as well as organization goals and to seek challenging assignment and responsibility, with an opportunity for growth and career advancement as successful achievements.

PROFESSIONAL EXPERIENCE

Aug 2021 – Present

INFOSYS LTD.

SAP SD Consultant

- Having 3+ Years of experience as an SAP SD Consultant and Completed 1 implementation project.
- Currently Working on support project(AMS), ensuring the smooth running of process and resolving day-to-day issues.
- Hands-on experience working on SAP S/4 HANA, including configuration, customization SAP ERP Module.
- Professional expertise in independently configuring and customizing SAP ERP Module.
- Able to build relationships with high-level personnel and close large sales in heavily competitive environments.

CLIENT : HITACHI ENERGY

Hitachi energy is a global leader in power technologies and energy systems. Customers across the utilities, transportation, IT such as data centers, industry and Smart Life sectors trust our world-class teams of experts to deliver pioneering and digital solutions across the power value chain.

MAJOR SAP EXPERTISE: SALES AND DISTRBUTION

- **SD Enterprise Structure Configuration:** Skilled in configuring and customizing the SD Enterprise Structure, aligning it with specific business requirements from initial stages.
- **Project Lifecycle Involvement:** Actively involved from the blueprint preparation to the project's realization, go-live, and support stages, demonstrating comprehensive project management capabilities.
- Involved in Requirement gathering (**AS-IS and TO-BE**).
- **Order-to-Cash Expertise:** Demonstrated expert knowledge in managing order-to-cash processes, ensuring efficient sales order management and financial transactions.
- Knowledge on **Free goods, Cash sales , rush orders , return order and Consignment.** Worked on **Third Party Sales and STO.**
- Setup **sales order Workflow** and **Credit memo workflow** in FIORI in test and live system.
- Hands on experience on LSMW for data migration.

- Worked on **out-put determination using condition techniques.**
- Knowledge on **partner determination.**
- Configured **pricing procedure determination, and shipping point determination.**
- Interacted with Core-Users & Team Lead (On Site) to gather the Business Requirements and understand Business Process.
- Attending Daily & Weekly Project Review Meetings.
- Resolved the issues **during Hyper-care support.**
- Created **Work Package, Work Item, Transport request in Focus Build.**
- Conducted end user training sessions on SAP SD functionalities, enabling teams to effectively navigate and utilize the system.
- Involved in **ITC ,UAT ,FUT testing.**

EDUCATION

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|-------------------|--|
| 2017 – 2021 | Guru Govind Indraprastha University |
| CGPA : 8.51 | B.Tech in Information Technology |
| 2016 | Sarvodaya Bal Vidyalyaya |
| Percentage : 77.0 | Class XII (CBSE) |
| 2014 | Sarvodaya Bal Vidyalyaya |
| CGPA : 8.40 | Class X (CBSE) |

CERTIFICATES

- Infosys SAP certified – Sales and Distribution.
- Generative AI at SAP.
- Received certificate of appreciation “INSTA AWARDS” from Infosys.

TECHNICAL SKILLS

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|----------------------|-------------------|---------------|---------------|
| • SAP S4 HANA | • LSMW | • Panaya Tool | • Syniti Tool |
| • ADO(Azure Dev Ops) | • MS office tools | • Service Now | • Focus Build |
| • FIORI | | | |

DECLARATION

I hereby declare that all the information mentioned above is true to the best of my knowledge.