

DHANASHREE RAKHADE

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SAP SD Consultant

OBJECTIVE

“To be a qualified SAP SD Consultant and work in a challenging environment using my technical, analytical and management skill for the growth of the organization.”

CAREER PROFILE

- ✚ SAP SD Consultant with 3.5 years of experience in SAP R/3 Implementation & Support Projects.
- ✚ Having 1 Implementation & 2 Support Projects experience.
- ✚ Involved in configuration and testing system and providing post implementation support.

SAP SD SKILL

- ❖ Exposure to configuration of enterprise structure along with definition and assignment of organizational elements.
- ❖ Knowledge of Activate Methodology.
- ❖ Knowledge of ‘AS-IS’ business process and mapping for ‘TO-BE’ process.
- ❖ Knowledge of Base line Configuration and Final Configuration.
- ❖ Knowledge about all Master Data’s related configuration in Sales and Distribution like Customer Master, Customer Info Record, Pricing master & Material Master Sales View.
- ❖ Knowledge about the System Functionality of different types of Sales Documents, Delivery documents, Billing Documents, Item Categories & Schedule line determination along with integration with Finance (FI) and Material Management (MM).
- ❖ Configuration of Pricing Procedure Determination using condition technique.
- ❖ Worked on Revenue Account determination, Availability Check (ATP), Credit Management, Output Determination, Route determination, Partner Determination, Free goods, Material Determination & Copy Controls.
- ❖ Adequate knowledge of IDOC.
- ❖ Order to Cash (OTC) Process, Third Party Sales, IPO Process, Consignment Sales and Stock Transfer Orders (STO) with Step-2 process, Sales Contracts.

WORK EXPERIENCE - SAP (SALES & DISTRIBUTION) (3+ YEARS)

- ❖ Working with FutureFold Software Private Limited as an SAP SD Consultant oct 2021 to Till Date.

PROJECTS DETAILS

PROJECT : (Implementation & Support Project)




- ✚ Client : Win-Medicare Pvt. Ltd
- ✚ Project : Implementation & Support Project
- ✚ Role : SD Consultant

Client Description: Win-Medicare Pvt. Ltd is a part of Umesh Modi group head quartered in New Delhi, Win-Medicare today is amongst the fastest growing pharmaceutical companies in India. Win-Medicare took a quantum leap and tied up with Mundipharma Group of Companies, a pharmaceutical giant from Switzerland. The biggest gain from this venture is the topical microbicide Betadine®. In 75 countries, Betadine® is trusted for its uncompromising antiseptic efficacy. The company is well represented through an efficient Marketing and Distribution network in the Domestic, South Asian, African markets. Currently the company offers options for infection prevention, pain relief, management of infertility and many other specialized areas.

Roles & Responsibilities:

- ❖ Worked on Implementation Project using Activate Methodology.
- ❖ Involved in Realization Phase of the Implementation Project.
- ❖ Configured and setup Enterprise Structure like Sales Organization, Distribution Channel, Division, Sales office, Sales group & Shipping Point.
- ❖ Configured Pricing Procedure using Condition Technique as per business requirements.
- ❖ Configured special order process like Cash Sales, Rush Order, Free of Charge, Subsequent free of Charge, Credit & Debit Memo Request.
- ❖ Worked on special business process like Third Party process, Consignment Process and Stock transfer order.
- ❖ Worked on configuration of Credit management.
- ❖ Worked on Condition Update, Condition Supplement and Group Condition & Exclusion.
- ❖ Configuration of various Sales document types, Item categories and Schedule line categories.
- ❖ Worked on Sales Order, Delivery and Billing related issues.
- ❖ Worked on Copy Control, output Determination & Route Determination.
- ❖ Timely resolutions of end user Tickets/Issues in Sales & Distribution assigned by the Support desk and if necessary, proactively discuss critical issues with seniors for timely resolution.
- ❖ Providing on-call support to business in case of knowledge gap.
- ❖ Training the user on correct application functionalities, sending them continuous documentations, presentations about the existing and new functionalities.
- ❖ Giving functional specification to the developers on development objects and working closely with them to ensure quality delivery of the same.

PROJECT : (Support Project)

-  Client : Keerthi Cement Industries
-  Project : Support Project
-  Role : SD Consultant




Client description:

Keerthi Industries (KEERTHI), originally incorporated as Severna cements Ltd, on May 17, 1982, and has been engaged in the manufacture of cement since 1986. Company has been registered in BIFR since, 1989.

Roles & Responsibilities

- ❖ Worked on Incident Management for issue solving.
- ❖ Worked on order to cash cycle's process daily Production support.
- ❖ Pricing procedures & Condition Technique related tickets.
- ❖ Worked internal ticket management tool with Client SLA.
- ❖ Order management & Sales document flow

PROJECT : (Support Project)

-  Client : **Reliance Jio**
-  Project : Support Project
-  Role : SD Consultant


Client description:

Reliance's products and services portfolio touches almost all Indians on a daily basis, across economic and social spectrums. We are now focused on Mobiles and Communication services Mobile Spares and Assembling units across the country, Industrial Revolution and will create opportunities and avenues for India and all its citizens to realize their true potential

Roles & Responsibilities

- ❖ Giving functional specification to the developers on development objects and working closely with them to ensure quality delivery of the same.
- ❖ Solved issues for Basic issue regarding Sales order, delivery and billing documents.
- ❖ Analyzing the problem to provide solutions to the user generated.
- ❖ Resolution of Tickets using P2 &P3 as per SLA.
- ❖ Arranging and coordinating for the knowledge transfer for new joiners.
- ❖ Support Activates include new configuration and modification of existing configuration changes, as per the requirement.
- ❖ Resolving the day-to-day problems of the user, customer satisfaction as a top priority as part of L2 support.

ACADEMIC

 B. Tech

DECLARATION

I hereby affirm that the above-mentioned information is true to the best of my knowledge and belief.

Place: Pune