ROHIT PRAKASH SIDAWADKAR

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# SUMMARY\*

Results-driven SAP Consultant specializing in the implementation and optimization of SAP solutions across various industries. Adept at analyzing client requirements, customizing SAP modules, and delivering effective system integrations. Quotation, Inquiry, Order, Outbound Delivery, Billing, Credit Management, Export, Service Sale, Taxation, Pricing, Shipping, Output Management and other key processes.

**TECHNICAL SKILLS:** Expertise in configuration of Sales Order Processing, OTC, third party, Intercompany, Knowledge of SAP S/4 HANA from SAP SD module. Experience with integration between SAP SD and SAP S/4 HANA with other modules like MM, FI, and WM, SAP implementations, support, and rollouts.

**TOOLS- SAP, SAP S/4 HANA, Asset Management, Service Now, MLDB, ITSM, Order Now, ARIBA etc.**

# PROFESSIONAL EXPERIENCE

**Genpact** NOIDA, UP / INDIA

*Assistant Manager DEC 2023 – Present*

Configured and optimized SAP SCM order management processes to streamline order fulfillment, reduce cycle times, and enhance overall customer satisfaction.

* Implemented best practices and SAP configurations to improve order fulfillment accuracy and speed, leading to a reduction in order processing errors and increased customer satisfaction.
* Customized shipping and transportation modules, including **route determination** and delivery scheduling, to enhance logistics efficiency. Designed and implemented the **Order-to-Cash (OTC)** process, including order creation, delivery, billing, and invoicing.
* Managed integration of SAP SD with external systems such as **EDI/IDOC** systems for seamless communication.
* Led **UAT (User Acceptance Testing)** sessions to ensure solutions met business requirements.
* Major roles, Reporting, Order Validation, Order Modification, Order Creation manual, Esker and EDI.

**ABM Knowledgeware LTD Mumbai**  Solapur, MH / INDIA SAP Consultant July 2023 – Aug 2023

Provided comprehensive training and support to end-users, facilitating smooth transitions and maximizing the effective use of SAP systems.

**Vserv Infosystem Ltd Surat**, GJ / INDIA

*Asset Manager(Team Lead) April 2023 – July2023*

Manage the complete lifecycle of IT assets, from procurement to disposal, ensuring accurate inventory tracking and compliance with organizational policies.

Project 1

* Maintain an up-to-date inventory of all hardware and software assets, utilizing asset management tools and systems to track and report on asset status and location
* Monitor and analyze asset-related expenditures, identifying opportunities for cost savings and contributing to budget planning and forecasting.
* Develop and implement best practices and standard operating procedures for IT asset management, driving process improvements and operational efficiencies
* Team Lead and mentor for a team of asset management professionals, fostering a collaborative and high-performance work environment.

**Accenture India Pvt Ltd** Pune, MH / INDIA

*Associate Engineer Dec 2021 – Aug 2022*

Utilize the ServiceNow platform to log incidents, track progress, and request IT services, ensuring accurate and timely reporting of issues.

* Access and search the ServiceNow knowledge base to find solutions to common problems, and follow documented procedures to resolve issues independently when possible.
* Navigate the self-service portal to submit requests for hardware, software, and other IT services, as well as monitor the status of submitted tickets.
* Communicate effectively with IT support teams through the ServiceNow platform, providing detailed descriptions of issues and following up on the status of requests.

**IBM India Pvt Ltd** Pune, MH / INDIA

*IT Analyst Feb 2020 – Oct 2021*

Maintain and support the organization's order management systems, ensuring they are functioning correctly and efficiently to facilitate seamless order placement and processing.

* Track and manage the organization's software licenses, ensuring compliance with licensing agreements and avoiding under- or over-licensing.
* Provide guidance and support to end-users regarding software licensing policies, ensuring they understand their responsibilities and the proper use of licensed software.
* Track and manage the organization's software licenses, ensuring compliance with licensing agreements and avoiding under- or over-licensing.
* Worked on ARIBA and Order Now tool to place a software order for Red hat.

# Technical and Functional Expertise

* Configured SAP SD modules, including order management, pricing procedure, billing, Intercompany billing, third party process and shipping, to align with business requirements. Customized sales processes (e.g., order-to-cash cycle) to streamline operations and enhance user efficiency.
* Analyzed existing sales and distribution processes, recommending SAP S/4 HANA solutions that reduced order processing time by 30%.Collaborated with cross-functional teams (MM, FI, PP) to resolve inter-module dependencies and enhance system efficiency.
* Designed and implemented custom reports to provide real-time insights into sales and distribution KPIs.
* SAP Certified Application Associate – Sales and Distribution (SAP SD).
* SAP S/4HANA Sales 1909 Certification.

# EDUCATION & OTHER

**SOLAPUR UNIVERSITY** *GRADUATION YEAR- 2018*

*-* ***Completed Bachelors of Engineering in Mechanical Engineering in 2018 from NKOCET, Solapur***

**LANGUAGES:** English, Hindi, Marathi, Telugu etc.

**OTHER EDUCATION: SAP SD & SAP SD Global Certification**, DATA science Foundation etc.

**INTERESTS:** Travel, Musical Instruments, songs

**ADDRESS: F-310, East Avenue society, Sector 73, Noida -201307**

**TOTAL EXPERIENCE: Experienced SAP SD Consultant with 3+ years of expertise in implementing, configuring, and optimizing SAP SD modules for diverse industries, delivering end-to-end solutions and driving process efficiency and the total years of experience is 4.6 years. SAP SD Certified Professional with 6months training experience in customizing pricing, billing, and credit management modules.**