CONTACT

📍 Delhi-110084

📞 +91-9911889671,9582466137

✉ priyankshri22@gmail.com

PROFESSIONAL SUMMARY

To build a stable and fulfilling career as an SAP SuccessFactors Employee Central Consultant with a forward-thinking organization that values learning, innovation, and growth. I aim to leverage my skills, expertise, and passion for contributing to organizational success while fostering my professional development.

SKILLS

CORE SAP SUCCESSFACTORS SKILLS

- SAP SuccessFactors Employee Central (SF EC)
- Core HR (Employee Central)
- Data Models (Succession Data Model, Corporate Data Model)
- MDF Objects (Metadata Framework)
- Foundation Objects
- Business Rules and Workflows
- Position Management
- Integration Center
- Reporting Tools
- Role-Based Permissions (RBP)
- Data Migration and Validation

TECHNICAL SKILLS

- SuccessFactors Integration Center
- XML Configuration
- Problem Solving and Debugging

SOFT SKILLS

- Stakeholder Management
- Change Management
- Business Requirement Gathering
- Communication Skills
- Analytical Thinking

PRIYANK PRABHAKAR

SAP SUCCESSFACTORS EMPLOYEE CENTRAL CONSULTANT

💼 **EXPERIENCE**

SAP SUCCESSFACTORS EMPLOYEE CENTRAL CONSULTANT
XAPOTECH SYSTEMS PRIVATE LIMITED - NOIDA
NOVEMBER 2022 - Present

- Contributed as a team member to implement SAP SuccessFactors Employee Central and ensuring timely delivery and client satisfaction.
- Resolved client issues in a support role and collaborated closely with cross-functional teams to streamline processes and configurations.
- Configured and maintained Employee Central Data Models, including Succession, Corporate, Country-Specific Succession, and Country-Specific Corporate Data Models, tailored to client needs.
- Gained expertise in foundational objects, Metadata Framework (MDF), and Generic objects, including the design and configuration of MDF objects and their associations.
- Designed and customized workflows, event reasons, and picklists using the Picklist Center to align with business processes.
- Developed security setups using Role Based Permissions (RBP) to ensure compliance and security.
- Analyzed client business processes, recommended solutions, and executed configurations to address specific needs.
- Configured employee files/ people profiles, including personal information and job information portlets, using Manage Business Configurations.
- Assisted in data migration activities, updated workbooks, and managed configurations during implementation projects.
- Gained entry-level experience in Business Rules and Position Management, enhancing functionality as per client demands.
- Optimized configurations and workflows to enhance system performance and improve user experience, ensuring alignment with client goals.
- Delivered end-user training, created comprehensive documentation, and provided post-go-live support to ensure smooth transitions.

Project
Client- Retail
Project Type - E2E Implementation and Support-Employee Central Module
Project Tenure - November 2022 to Till Date
Role -Associate Consultant

Block Coordinator
Department of Women and Child Development, Govt. of NCT of Delhi
January 2021-October 2022

- Overseeing the implementation of departmental schemes and activities at the block level.
- Ensuring effective training and monitoring of staff, including Anganwadi Workers (AWWs), Helpers (AWHs), and Supervisors.
- Managing scheme-related applications, dashboards, and troubleshooting IT issues for staff.
- Monitoring and capturing data related to various activities and ensuring accurate reporting to higher authorities.
- Facilitating community-based activities (CBE), Village Health Sanitation and Nutrition Days (VHSND), Early Childhood Care and Education (ECCE), and related programs.
- Conducting recruitment processes, providing feedback, and supporting grievance redressal mechanisms.

- Process Improvement

PROJECT EXPERIENCE KEYWORDS

- Full Lifecycle Implementation
- Data Conversion and Migration
- Configuration and Testing
- End -User Training
- Post-Go-Live-Support
- User Acceptance Testing (UAT)
- Process Automation

TOOLS

- Microsoft Office Suite (Excel, PowerPoint)
- HXM Suite Knowledge
- Service Now

LANGUAGES

- **Hindi**
  Native

- **English**
  Advanced

PERSONAL DETAILS

Gender-**Male**

Nationality-**Indian**

- Organizing trainings in collaboration with district teams and ensuring the helpdesk operates effectively.

Sr. HR and Admin Executive
Blackboard Education and Research Foundation
16th August 2018 – November 2020
- Managing internal recruitment to fill positions within the organization. Recruiting for specialized roles like sales and freelance opportunities as per organizational needs.
- Ensuring that all employee-related documents (contracts, offer letters, etc.) are maintained properly.
- Utilizing platforms like Naukri.com, Indeed.com, and collaboration with consultancy firms for sourcing and selecting potential candidates.
- Keeping employee information up-to-date for HR records and compliance purposes.
- Managing attendance using biometric software, ensuring accuracy in employee time tracking.
- Handling payroll, including calculating and processing salaries accurately.
- Managing the exit process for employees, including final payouts and clearance formalities.
- Overseeing general office administration, facilities management, and ensuring smooth daily operations.

HR and Admin Executive
Dream tech Press
December 2017– 14th August 2018

- Managing recruitment for both permanent employees and freelancers.
- Ensuring proper documentation during hiring, onboarding, or for compliance purposes.
- Utilizing job portals for sourcing and shortlisting candidates.
- Maintaining employee records in payroll software ensures smooth salary processing and compliance.
- Overseeing attendance and integrating it with payroll software.
- Supporting senior management with agreements and invoices, especially for authors and freelancers.
- General administrative tasks**.**

Marketing Coordinator cum HR executive
Laxmi Publications Pvt. Ltd
January 2015– November 2017
- Collaborate with the Higher Education Marketing Team for strategic planning and execution.
- Track and follow up on new book releases; share updates with the marketing team.
- Coordinate the design, development, and distribution of pamphlets, catalogues, and other promotional items.
- Compile and update databases related to higher education, authors, and foreign universities.
- Manage specimen requests and syllabus mapping for relevant publications.
- Assist the Publishing Manager with licensing agreements (LP agreements) and address manuscript-related queries from authors.
- Resolve issues related to author royalties and update the author database.
- Coordinate with export clients and international partners.
- Manage tender-related documentation and processes.
- Manage end-to-end recruitment processes, including sourcing, interviewing, and onboarding.
- Handle vendors and external stakeholders related to HR services.
- Supervise and guide team members to ensure productivity and performance.
- Create and update job descriptions for various roles.
- Develop and implement training modules for employee development.
- Maintain and update employee databases, including performance and attendance records.
- Perform administrative tasks, including documentation and correspondence.

Junior Software Developer
Hike Technologies Pvt. Ltd

December 2013– May 2014

- Maintaining code using programming language PHP
- Assist in the development of new web applications and maintain existing ones.
- Design, develop, and manage databases using MySQL or other relational database systems.
- Optimize database queries for better performance.
- Troubleshoot and resolve software bugs and performance issues.
- Work closely with front-end developers, designers, and project managers to ensure project requirements are met.
- Create technical specifications and user manuals when needed.

Software Developer Trainee (Internship)

Hike Technologies Pvt. Ltd

May 2013– November 2013

- Participate in training sessions to understand the company's software development methodologies, tools, and processes.
- Assist in designing, coding, and testing software applications based on project requirements.
- Debug, fix issues, and optimize software under the guidance of senior developers.
- Collaborate with the team to work on ongoing projects and develop new features.
- Contribute to coding tasks in programming language PHP.
- Create and maintain technical documentation for the development process and solutions.
- Attend daily stand-ups, team meetings, and brainstorming sessions to contribute ideas and progress updates.

Technical Support Executive

ABPC Solutions Pvt. Ltd

January 2012– April 2013

- Provide remote or on-site technical support.
- Troubleshoot and resolve technical problems in a timely and efficient manner.
- Respond to customer inquiries via phone, email, chat, or support tickets.
- Deliver exceptional customer service to ensure client satisfaction.
- Document customer interactions and issues in a CRM or ticketing system.
- Escalate complex issues to higher-level support or technical teams when necessary.
- Monitor system performance and identify potential problems.
- Provide feedback from customers to help improve products or services.
- Prepare reports on recurring problems and propose solutions to reduce their occurrence.
- Keep customers informed about the progress of their cases.

EDUCATION

- **Master of Business Administration (Human Resource Management)**
  Arunachal University of Studies, NAMSAI (2014-2016) with 62.8% marks.

- **Bachelor of Technology (Information Technology)**
  Maharishi Dayanand University, Rohtak (2007-2011) with 63.48% marks.

TRAINING & CERTIFICATION

- **CERTIFIED LEAN SIX SIGMA AI YELLOW BELT, SPAREN & GEWINN CONSULTING**, **Accredited by CSSC**, **March 2025.**
- Professional training of SAP Success Factor Employee Central Core Module from August 2022 to November 2022 at Convergent Learning solutions, Noida.
- Professional training of IBM Mainframe Application Programming development includes (COBOL, JCL, VSAM, DB2 and CICS) with REXX from November 2011 to December 2011 at Ducat, Noida.
- Six weeks summer training from B.S.N.L Patna.

HOBBIES AND INTERESTS

- Listening to Music
- Reading Sports Magazine

DISCLAIMER

- The information provided above is up to date and correct to my knowledge.

Place:
Date: **PRIYANK PRABHAKAR**