Mohammad Shafiq
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Location: Pune, Maharashtra, India

Professional Summary:

A results-driven SAP SuccessFactors Consultant with 1 year 8 months of experience in Employee Central implementation and support projects. Expertise in configuring and optimizing HRIS functionalities, including MDF objects, workflows, and position management. Adept at delivering solutions that enhance HR efficiency, ensuring seamless integration and user satisfaction. Proven ability to resolve complex issues and support global clients effectively.

Key Technical Skills:

SAP SuccessFactors Modules: Employee Central, Position Management, Foundation Objects, Data Models
Core Expertise: Business Rules, HRIS Mapping, Workflow Configuration, Event-Reason Derivations
Tools: Metadata Framework (MDF), Report Censter, Jira
Additional Skills: Picklist Management, Role-Based Permissions (RBP), Custom Portlets

Professional Experience:

SAP SuccessFactors Consultant

AI Gate Solutions (OPC) Pvt Ltd June 2023 – Present

1.	Project Name: One HR Implementation
Client	Accor (France)
Role	SuccessFactors Consultant
Duration	June 2023 – October 2024 (Completed)
Team Size	14

Responsibilities:

- Configured and optimized MDF objects, workflows, and business rules, ensuring seamless HR operations.

- Designed event-reason derivation rules, reducing HR processing time by 15%.

- Maintained HRIS sync jobs, achieving 100% data consistency between Employee Central and Employee Profile.

- Imported picklists via import/export functions, enhancing system data accuracy.
- Tested half-yearly updates, ensuring feature compatibility and quality.

2.	Project Name: HR Support
Client	Rosenberger (Germany)
Role	SuccessFactors Support Consultant
Duration	(04/2024) – Till Date
Team Size	6

Responsibilities:

- Resolved client tickets related to Employee Central with a 98% SLA compliance rate.

- Configured cascading picklists and dynamic roles to meet client-specific needs.

- Created and managed custom MDF objects and portlets, reducing manual input by 30%.

- Worked extensively with Jira for tracking and resolving client issues.

Professional training:

- Successfully completed SAP SuccessFactors Employee Central Course via SAP Learning Hub (2023).
- **Focus areas**: Employee Central Configuration, Business Rules, Metadata Framework (MDF), Workflows, and HRIS Mapping.
- Equipped with practical knowledge of end-to-end implementation and support processes.

Education:

Bachelor of Arts (B.A.) at Siddharth University (2020 – 2023)

Hobbies:

- Trekking
- Swimming

Declaration:

I hereby declare that all the information furnished above is true to the best of my knowledge & belief.

(Mohammad Shafiq)