Prakasam Manoj Kumar

SAP Basis Consultant

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Current location: Bangalore

Profile Summary

I'm a dedicated SAP BASIS ADMINISTRATOR with hands-on 2+yrs experience optimizing system performance, ensuring data security, and maintaining high uptime rates.

Professional Experience

Current Organisation	: NTT DATA BUSINESS SOLUTIONS
Designation	: SAP BASIS CONSULTANT

Supported Projects

Project	: Enterprise Cloud services
Clients	: Maibec, 300 plus customers

Roles and Responsibilities

1.Conducted daily health checks to monitor system health and maintained a 99.9% system uptime rate.

2.**System monitoring** - Checking Application Servers, Monitoring System-wide Work Processes, Monitoring Work Processes for Individual Instances. Display and delete Lock Entries, Monitoring, display Update Processes and records, Monitoring   System Log, Buffer Statistics, Monitoring Application Users, ABAP Dump Analysis, inbound and inbound queue. Monitoring instance state. Long running work process, long running transport, enqueue overflow, Gateway Monitor, monitor message server.

3.**Performance Check** - Experience on file system monitoring, CPU Utilization, swap and disk utilization, Buffer and memory resource, OS level monitor, DB performance monitor, Global user overview (List all the users of all instances of the SAP system), logon group maintenance, Maintenance of Operation modes.

4. **Database Management** - Experience on Backup & Restore, Tablespace growth, schedule databases backups.

5.**Starting and stopping of SAP systems** - minimizing system downtime problems and maintaining operational continuity.

6.**Scheduled and monitored background jobs** - ensuring the reliable execution of critical processes and effectively handling issues arising from cancelled jobs.

7.**Client Administration** - Copy client within one sap system, Remote Client copy, Delete Client from One SAP System, display client copy log, Export/Import Client Between SAP Systems.

8.**Kernel and Patch Management**- Applying Support Packs using SPAM, Applying Add-on's using SAINT.

9.**User Administration** - Copy a User, delete a User/Users, Lock/Unlock a User Account, mass changes to user master, user maintenance and authorization.

10.**Spool Administration -** overview spool overflow, Spool Request Monitoring, Number of Print Requests.

11.**RFC** - creation and maintaining the connections to the required systems, Trfc error log.

12. **Transportation** - Releasing Changing Requests (TR) and Importing Transport Request into Quality and assurance to production System. system configurations to Transport Management System (TMS), configure Transport Routes and Layers (Consolidation routes, Delivery Routes). Copy and Delete SAP Transport co and data files.

13. **Applied SAP Notes (SNotes)**-both Corrective and informative OSS note proficiently to ensure system security and stability, profile Maintenance and changing sap Parameter values.

14. Enable/Disable SAP* user in customer client for SAP ABAP System,

15.Update Tools for SAP Support Services: ST-PI, ST-A/PI, Applying SAP license with SLICENSE

16. Knowledge in OS/DB migration and system copy, system refresh.

Education

Qualification	Institutions	Year of passing	Percentage
SAP BASIS(Upskilling)	SAP	2024	90 %
B.E (ECE)	Sri Krishna College of technology, Coimbatore	2017- 2021	7.72(CGPA)
12th/HSC	Sri Ramakrishna school	2015-2017	73%
10th/SSLC	Sri Ramakrishna school	2014-2015	92%

Technical Skills

- SAP ERP Systems   : ECC, S/4 HANA
- Database Management   : SAP HANA
- Operating Systems   : Linux (Red Hat, SUSE), Unix (Aix), Windows Server
- SAP Upgrades   : Kernel version Upgrade, Support Package Stacks (SPS)
- Network Configuration   : SAP router, RFC Connections
- Virtualization   : VMware, AWS cloud, Azure
- Ticketing Tool   : Cherwell
- Front end   : SAP GUI 7.40, 7.50, 7.60, 7.70

Certifications

- C_TADM_23 - SAP Certified Associate - SAP S/4HANA System Administration

Personal details

Gender: Male
Nationality: Indian
Marital status: Unmarried
DOB: 08/09/1999

Declaration:

I certify that the information provided in this resume is true and accurate to the best of my knowledge.

Prakasam Manoj Kumar