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|  |  Contact

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|  | Delhi-110084 |
|  | +91-9911889671,9582466137  |
|  | priyankshri22@gmail.com |

 Professional Summary To build a stable and fulfilling career as an SAP SuccessFactors Employee Central Consultant with a forward-thinking organization that values learning, innovation, and growth. I aim to leverage my skills, expertise, and passion for contributing to organizational success while fostering my professional development. SKILLSCore SAP SuccessfactorS Skills* SAP SuccessFactors Employee Central (SF EC)
* Core HR (Employee Central)
* Data Models (Succession Data Model, Corporate Data Model)
* MDF Objects (Metadata Framework)
* Foundation Objects
* Business Rules and Workflows
* Position Management
* Integration Center
* Reporting Tools
* Role-Based Permissions (RBP)
* Data Migration and Validation

TeCHNICAL Skills* SuccessFactors Integration Center
* XML Configuration
* Problem Solving and Debugging

SOFT SKILLS* Stakeholder Management
* Change Management
* Business Requirement Gathering
* Communication Skills
* Analytical Thinking
* Process Improvement

PROJECT EXPERIENCE KEYWORDS* Full Lifecycle Implementation
* Data Conversion and Migration
* Configuration and Testing
* End -User Training
* Post-Go-Live-Support
* User Acceptance Testing (UAT)
* Process Automation

TOOLS* Microsoft Office Suite (Excel, PowerPoint)
* HXM Suite Knowledge

 Languages* **Hindi**

Native* **English**

Advanced**PERSONAL DETAILS****Date of Birth- 26th February 1988****Gender-Male****Nationality-Indian** |  |  | PRIYANK PRABHAKARSAP SUCCESSFACTORS EMPLOYEE CENTRAL CONSULTANT

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|  |  | **Experience**  SAP SUCCESSFACTORS EMPLOYEE CENTRAL CONSULTANT XAPOTECH SYSTEMS PRIVATE LIMITED - NOIDANOVEMBER 2022 - Present* Contributed as a team member to implement SAP SuccessFactors Employee Central and ensuring timely delivery and client satisfaction.
* Resolved client issues in a support role and collaborated closely with cross- functional teams to streamline processes and configurations.
* Configured and maintained Employee Central Data Models, including Succession, Corporate, Country-Specific Succession, and Country-Specific Corporate Data Models, tailored to client needs.
* Gained expertise in foundational objects, Metadata Framework (MDF), and Generic objects, including the design and configuration of MDF objects and their associations.
* Designed and customized workflows, event reasons, and picklists using the Picklist Center to align with business processes.
* Developed security setups using Role Based Permissions (RBP) to ensure compliance and security.
* Analyzed client business processes, recommended solutions, and executed configurations to address specific needs.
* Configured employee files/ people profiles, including personal information and job information portlets, using Manage Business Configurations.
* Assisted in data migration activities, updated workbooks, and managed configurations during implementation projects.
* Gained entry-level experience in Business Rules and Position Management, enhancing functionality as per client demands.
* Optimized configurations and workflows to enhance system performance and improve user experience, ensuring alignment with client goals.
* Delivered end-user training, created comprehensive documentation, and provided post-go-live support to ensure smooth transitions.

**Project****Client- Retail****Project Type - E2E Implementation and Support-Employee Central Module****Project Tenure - November 2022 to Till Date****Role -Associate Consultant**Block Coordinator Department of Women and Child Development, Govt. of NCT of DelhiJanuary 2021-October 2022* Overseeing the implementation of departmental schemes and activities at the block level.
* Ensuring effective training and monitoring of staff, including Anganwadi Workers (AWWs), Helpers (AWHs), and Supervisors.
* Managing scheme-related applications, dashboards, and troubleshooting IT issues for staff.
* Monitoring and capturing data related to various activities and ensuring accurate reporting to higher authorities.
* Facilitating community-based activities (CBE), Village Health Sanitation and Nutrition Days (VHSND), Early Childhood Care and Education (ECCE), and related programs.
* Conducting recruitment processes, providing feedback, and supporting grievance redressal mechanisms.
* Organizing trainings in collaboration with district teams and ensuring the helpdesk operates effectively.

Sr. HR and Admin ExecutiveBlackboard Education and Research Foundation16th August 2018 – November 2020* Managing internal recruitment to fill positions within the organization. Recruiting for specialized roles like sales and freelance opportunities as per organizational needs.
* Ensuring that all employee-related documents (contracts, offer letters, etc.) are maintained properly.
* Utilizing platforms like Naukri.com, Indeed.com, and collaboration with consultancy firms for sourcing and selecting potential candidates.
* Keeping employee information up-to-date for HR records and compliance purposes.
* Managing attendance using biometric software, ensuring accuracy in employee time tracking.
* Handling payroll, including calculating and processing salaries accurately.
* Managing the exit process for employees, including final payouts and clearance formalities.
* Overseeing general office administration, facilities management, and ensuring smooth daily operations.

HR and Admin ExecutiveDream tech PressDecember 2017– 14th August 2018* Managing recruitment for both permanent employees and freelancers.
* Ensuring proper documentation during hiring, onboarding, or for compliance purposes.
* Utilizing job portals for sourcing and shortlisting candidates.
* Maintaining employee records in payroll software ensures smooth salary processing and compliance.
* Overseeing attendance and integrating it with payroll software.
* Supporting senior management with agreements and invoices, especially for authors and freelancers.
* General administrative tasks**.**

Marketing Coordinator cum HR executiveLaxmi Publications Pvt. LtdJanuary 2015– November 2017* Collaborate with the Higher Education Marketing Team for strategic planning and execution.
* Track and follow up on new book releases; share updates with the marketing team.
* Coordinate the design, development, and distribution of pamphlets, catalogues, and other promotional items.
* Compile and update databases related to higher education, authors, and foreign universities.
* Manage specimen requests and syllabus mapping for relevant publications.
* Assist the Publishing Manager with licensing agreements (LP agreements) and address manuscript-related queries from authors.
* Resolve issues related to author royalties and update the author database.
* Coordinate with export clients and international partners.
* Manage tender-related documentation and processes.
* Manage end-to-end recruitment processes, including sourcing, interviewing, and onboarding.
* Handle vendors and external stakeholders related to HR services.
* Supervise and guide team members to ensure productivity and performance.
* Create and update job descriptions for various roles.
* Develop and implement training modules for employee development.
* Maintain and update employee databases, including performance and attendance records.
* Perform administrative tasks, including documentation and correspondence.

Junior Software DeveloperHike Technologies Pvt. LtdDecember 2013– May 2014* Maintaining code using programming language PHP
* Assist in the development of new web applications and maintain existing ones.
* Design, develop, and manage databases using MySQL or other relational database systems.
* Optimize database queries for better performance.
* Troubleshoot and resolve software bugs and performance issues.
* Work closely with front-end developers, designers, and project managers to ensure project requirements are met.
* Create technical specifications and user manuals when needed.

Software Developer Trainee (Internship)Hike Technologies Pvt. LtdMay 2013– November 2013* Participate in training sessions to understand the company’s software development methodologies, tools, and processes.
* Assist in designing, coding, and testing software applications based on project requirements.
* Debug, fix issues, and optimize software under the guidance of senior developers.
* Collaborate with the team to work on ongoing projects and develop new features.
* Contribute to coding tasks in programming language PHP.
* Create and maintain technical documentation for the development process and solutions.
* Attend daily stand-ups, team meetings, and brainstorming sessions to contribute ideas and progress updates.

Technical Support ExecutiveABPC Solutions Pvt. LtdJanuary 2012– April 2013* Provide remote or on-site technical support.
* Troubleshoot and resolve technical problems in a timely and efficient manner.
* Respond to customer inquiries via phone, email, chat, or support tickets.
* Deliver exceptional customer service to ensure client satisfaction.
* Document customer interactions and issues in a CRM or ticketing system.
* Escalate complex issues to higher-level support or technical teams when necessary.
* Monitor system performance and identify potential problems.
* Provide feedback from customers to help improve products or services.
* Prepare reports on recurring problems and propose solutions to reduce their occurrence.
* Keep customers informed about the progress of their cases.
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|  |  |  |  |  | **Education** * **Master of Business Administration (Human Resource Management)**

 **Arunachal University of Studies, NAMSAI** **(2014-2016)** with 62.8% marks.* **Bachelor of Technology (Information Technology)**

 **Maharishi Dayanand University, Rohtak** **(2007-2011)** with 63.48% marks. |

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|  |  |  | **Training** * Professional training of SAP Success Factor Employee Central Core Module from August 2022 to November 2022 at Convergent Learning solutions, Noida.
* Professional training of IBM Mainframe Application Programming development includes (COBOL, JCL, VSAM, DB2 and CICS) with REXX from November 2011 to December 2011 at Ducat, Noida.
* Six weeks summer training from B.S.N.L Patna.
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|   |  **Hobbies and Interests**  * Listening to Music
* Reading Sports Magazine

 **DISCLaimer*** The information provided above is up to date and correct to my knowledge.
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  **Place:****Date: PRIYANK PRABHAKAR** |  |

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