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|  | Contact   |  |  | | --- | --- | |  | Delhi-110084 | |  | +91-9911889671,9582466137 | |  | [priyankshri22@gmail.com](mailto:priyankshri22@gmail.com) |     Professional Summary  To build a stable and fulfilling career as an SAP SuccessFactors Employee Central Consultant with a forward-thinking organization that values learning, innovation, and growth. I aim to leverage my skills, expertise, and passion for contributing to organizational success while fostering my professional development.    SKILLS  Core SAP SuccessfactorS Skills   * SAP SuccessFactors Employee Central (SF EC) * Core HR (Employee Central) * Data Models (Succession Data Model, Corporate Data Model) * MDF Objects (Metadata Framework) * Foundation Objects * Business Rules and Workflows * Position Management * Integration Center * Reporting Tools * Role-Based Permissions (RBP) * Data Migration and Validation   TeCHNICAL Skills   * SuccessFactors Integration Center * XML Configuration * Problem Solving and Debugging   SOFT SKILLS   * Stakeholder Management * Change Management * Business Requirement Gathering * Communication Skills * Analytical Thinking * Process Improvement   PROJECT EXPERIENCE KEYWORDS   * Full Lifecycle Implementation * Data Conversion and Migration * Configuration and Testing * End -User Training * Post-Go-Live-Support * User Acceptance Testing (UAT) * Process Automation   TOOLS   * Microsoft Office Suite (Excel, PowerPoint) * HXM Suite Knowledge     Languages   * **Hindi**   Native   * **English**   Advanced  **PERSONAL DETAILS**  **Date of Birth- 26th February 1988**  **Gender-Male**  **Nationality-Indian** |  |  | PRIYANK PRABHAKAR  SAP SUCCESSFACTORS EMPLOYEE CENTRAL CONSULTANT     |  |  |  | | --- | --- | --- | |  |  | **Experience**    SAP SUCCESSFACTORS EMPLOYEE CENTRAL CONSULTANT  XAPOTECH SYSTEMS PRIVATE LIMITED - NOIDA  NOVEMBER 2022 - Present   * Contributed as a team member to implement SAP SuccessFactors Employee Central and ensuring timely delivery and client satisfaction. * Resolved client issues in a support role and collaborated closely with cross- functional teams to streamline processes and configurations. * Configured and maintained Employee Central Data Models, including Succession, Corporate, Country-Specific Succession, and Country-Specific Corporate Data Models, tailored to client needs. * Gained expertise in foundational objects, Metadata Framework (MDF), and Generic objects, including the design and configuration of MDF objects and their associations. * Designed and customized workflows, event reasons, and picklists using the Picklist Center to align with business processes. * Developed security setups using Role Based Permissions (RBP) to ensure compliance and security. * Analyzed client business processes, recommended solutions, and executed configurations to address specific needs. * Configured employee files/ people profiles, including personal information and job information portlets, using Manage Business Configurations. * Assisted in data migration activities, updated workbooks, and managed configurations during implementation projects. * Gained entry-level experience in Business Rules and Position Management, enhancing functionality as per client demands. * Optimized configurations and workflows to enhance system performance and improve user experience, ensuring alignment with client goals. * Delivered end-user training, created comprehensive documentation, and provided post-go-live support to ensure smooth transitions.   **Project**  **Client- Retail**  **Project Type - E2E Implementation and Support-Employee Central Module**  **Project Tenure - November 2022 to Till Date**  **Role -Associate Consultant**  Block Coordinator  Department of Women and Child Development, Govt. of NCT of Delhi  January 2021-October 2022   * Overseeing the implementation of departmental schemes and activities at the block level. * Ensuring effective training and monitoring of staff, including Anganwadi Workers (AWWs), Helpers (AWHs), and Supervisors. * Managing scheme-related applications, dashboards, and troubleshooting IT issues for staff. * Monitoring and capturing data related to various activities and ensuring accurate reporting to higher authorities. * Facilitating community-based activities (CBE), Village Health Sanitation and Nutrition Days (VHSND), Early Childhood Care and Education (ECCE), and related programs. * Conducting recruitment processes, providing feedback, and supporting grievance redressal mechanisms. * Organizing trainings in collaboration with district teams and ensuring the helpdesk operates effectively.     Sr. HR and Admin Executive  Blackboard Education and Research Foundation  16th August 2018 – November 2020   * Managing internal recruitment to fill positions within the organization. Recruiting for specialized roles like sales and freelance opportunities as per organizational needs. * Ensuring that all employee-related documents (contracts, offer letters, etc.) are maintained properly. * Utilizing platforms like Naukri.com, Indeed.com, and collaboration with consultancy firms for sourcing and selecting potential candidates. * Keeping employee information up-to-date for HR records and compliance purposes. * Managing attendance using biometric software, ensuring accuracy in employee time tracking. * Handling payroll, including calculating and processing salaries accurately. * Managing the exit process for employees, including final payouts and clearance formalities. * Overseeing general office administration, facilities management, and ensuring smooth daily operations.     HR and Admin Executive  Dream tech Press  December 2017– 14th August 2018   * Managing recruitment for both permanent employees and freelancers. * Ensuring proper documentation during hiring, onboarding, or for compliance purposes. * Utilizing job portals for sourcing and shortlisting candidates. * Maintaining employee records in payroll software ensures smooth salary processing and compliance. * Overseeing attendance and integrating it with payroll software. * Supporting senior management with agreements and invoices, especially for authors and freelancers. * General administrative tasks**.**     Marketing Coordinator cum HR executive  Laxmi Publications Pvt. Ltd  January 2015– November 2017   * Collaborate with the Higher Education Marketing Team for strategic planning and execution. * Track and follow up on new book releases; share updates with the marketing team. * Coordinate the design, development, and distribution of pamphlets, catalogues, and other promotional items. * Compile and update databases related to higher education, authors, and foreign universities. * Manage specimen requests and syllabus mapping for relevant publications. * Assist the Publishing Manager with licensing agreements (LP agreements) and address manuscript-related queries from authors. * Resolve issues related to author royalties and update the author database. * Coordinate with export clients and international partners. * Manage tender-related documentation and processes. * Manage end-to-end recruitment processes, including sourcing, interviewing, and onboarding. * Handle vendors and external stakeholders related to HR services. * Supervise and guide team members to ensure productivity and performance. * Create and update job descriptions for various roles. * Develop and implement training modules for employee development. * Maintain and update employee databases, including performance and attendance records. * Perform administrative tasks, including documentation and correspondence.   Junior Software Developer  Hike Technologies Pvt. Ltd  December 2013– May 2014   * Maintaining code using programming language PHP * Assist in the development of new web applications and maintain existing ones. * Design, develop, and manage databases using MySQL or other relational database systems. * Optimize database queries for better performance. * Troubleshoot and resolve software bugs and performance issues. * Work closely with front-end developers, designers, and project managers to ensure project requirements are met. * Create technical specifications and user manuals when needed.     Software Developer Trainee (Internship)  Hike Technologies Pvt. Ltd  May 2013– November 2013   * Participate in training sessions to understand the company’s software development methodologies, tools, and processes. * Assist in designing, coding, and testing software applications based on project requirements. * Debug, fix issues, and optimize software under the guidance of senior developers. * Collaborate with the team to work on ongoing projects and develop new features. * Contribute to coding tasks in programming language PHP. * Create and maintain technical documentation for the development process and solutions. * Attend daily stand-ups, team meetings, and brainstorming sessions to contribute ideas and progress updates.     Technical Support Executive  ABPC Solutions Pvt. Ltd  January 2012– April 2013   * Provide remote or on-site technical support. * Troubleshoot and resolve technical problems in a timely and efficient manner. * Respond to customer inquiries via phone, email, chat, or support tickets. * Deliver exceptional customer service to ensure client satisfaction. * Document customer interactions and issues in a CRM or ticketing system. * Escalate complex issues to higher-level support or technical teams when necessary. * Monitor system performance and identify potential problems. * Provide feedback from customers to help improve products or services. * Prepare reports on recurring problems and propose solutions to reduce their occurrence. * Keep customers informed about the progress of their cases. |      |  |  |  |  |  |  | | --- | --- | --- | --- | --- | --- | |  |  |  |  |  | **Education**     * **Master of Business Administration (Human Resource Management)**   **Arunachal University of Studies, NAMSAI**  **(2014-2016)** with 62.8% marks.     * **Bachelor of Technology (Information Technology)**   **Maharishi Dayanand University, Rohtak**  **(2007-2011)** with 63.48% marks. |      |  |  |  |  | | --- | --- | --- | --- | |  |  |  | **Training**     * Professional training of SAP Success Factor Employee Central Core Module from August 2022 to November 2022 at Convergent Learning solutions, Noida. * Professional training of IBM Mainframe Application Programming development includes (COBOL, JCL, VSAM, DB2 and CICS) with REXX from November 2011 to December 2011 at Ducat, Noida. * Six weeks summer training from B.S.N.L Patna. |        |  |  | | --- | --- | |  | **Hobbies and Interests**     * Listening to Music * Reading Sports Magazine   **DISCLaimer**   * The information provided above is up to date and correct to my knowledge. |         **Place:**  **Date: PRIYANK PRABHAKAR** |  |

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