

Deepak Chauhan

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Career Objective

Dynamic and detail-oriented **Business Analyst** with 1 year of experience in analyzing business processes and delivering effective solutions to enhance operational efficiency. I am passionate about bridging the gap between technical teams and business stakeholders. Seeking to contribute to strategic decision-making and drive business growth by leveraging analytical skills, problem-solving abilities, and a strong understanding of IT and business integration.

Experience

Xapotech Systems | Noida, UP

Business Analyst | 01/2024 - Present

- Collaborated with business stakeholders to identify and define business requirements for various projects, translating them into actionable deliverables for the development team.
- Analyzed existing business processes, identified gaps, and recommended optimizations, contributing to a 15% improvement in efficiency in key workflows.
- Utilized tools like Excel, SQL to analyze large datasets, generating insights that drove key business decisions.
- Created and maintained business requirement documents (BRDs), functional specifications (FRS), and user stories to ensure clear communication between business users and development teams.
- Acted as the primary point of contact for cross-functional teams, facilitating regular meetings and status updates to ensure smooth project progress.
- Coordinated with QA teams to validate that developed solutions met business needs and supported User Acceptance Testing (UAT) to ensure successful project delivery.

TestingXperts | Chandigarh , Punjab

Test Engineer | 01/2022 - 01/2024

- In my role as a tester, I was responsible for functional testing, which involved designing test cases, and executing tests.
- Utilized JIRA for defect reporting and tracking, following up to ensure all issues were resolved and closed.
- Executed comprehensive manual testing across various domains such as Food, Education, and Health, ensuring high standards of software quality and reliability.
- Developed automation testing frameworks for web, mobile, and desktop applications using Katalon Studio.
- Collaborated closely with development teams to analyze and troubleshoot defects, ensuring timely resolution and delivery of high-quality software.
- Authored comprehensive web test cases in Tosca for various e-commerce websites.
- Utilized exploratory testing techniques to uncover hidden defects and improve overall software quality before release

Skills

Manual Testing, SDLC and STLC, Jira, SQL, API Testing, Requirements Gathering & Analysis, Documentation, BRD, FRD, SRS, Agile/Scrum Methodologies, Stakeholder Management, Problem Solving, Prototyping & Wireframing, Functional & Non-functional Requirements, User Stories & Use Cases

Education

Chandigarh University | Chandigarh, Punjab

Computer Science and Engineering | 06/2022

Bachelor Of Engineering 74.7%

Projects

1) Payout Calculation System | Domain: Finance |Role: Business Analyst

Key Roles and Responsibility:

- Collaborated with stakeholders to gather and document business requirements for automating payout calculations , ensuring alignment with regulatory and compliance standards.

- Conducted gap analysis and worked with cross-functional teams to design system workflows, data models, and reporting structures.
- Created detailed user stories, use cases, and functional specifications to communicate business needs to developers and ensure accurate implementation.
- Supported user acceptance testing (UAT) by developing test cases, validating outputs, and ensuring system accuracy for monthly, quarterly, and annual payouts.
- Managed project documentation and provided ongoing support for system enhancements post-launch.

2) Learning Management System (LMS) Implementation | Domain: Education | Role: Business Analyst

Key Roles and Responsibility:

- Conducted requirements gathering sessions with educators and administrators.
- Defined functional specifications for user enrollment, content management, and assessment modules.
- Developed user stories and process flow diagrams to guide the development team.
- Facilitated UAT to ensure the platform met end-user needs.

3) Hospital Management System (HMS) Optimization | Domain: Health | Role: Business Analyst

Key Roles and Responsibility:

- Conducted gap analysis to identify inefficiencies in patient registration and billing processes.
- Documented requirements for integrating appointment scheduling and electronic health record (EHR) systems.
- Collaborated with the development team to prioritize and implement new features.

Certificates

1. Certified Business Analyst from Croma Campus, 2. Katalon-Expert level certification certified | Katalon, 3. Tosca Automation Specialist Level 1 certified, 4. Tosca Automation Specialist Level 2 certified